

## Mobility Success Services for SMB

You have all of the capabilities you need, but you lack a helping hand that understands. With IBM Security Mobility Success Services for SMB, take your IBM® Security MaaS360® deployment to the next level.

### Reduce Time to Deployment and Increase User Adoption

Are you a small deployment looking for specific technical assistance to get started with MaaS360 or new product components? Consider our subset of offerings specifically tailored for small and medium businesses (SMB).

## Our Service Offerings

### Simple Training



Provides a one-hour session to walk through various aspects of the MaaS360 portal and answer questions that arise. The consultant will explain how to operate the portal and manage devices during the session.

### Email Access Gateway Setup



Provides expertise in configuring the Email Access Gateway. Will recommend the appropriate scenario to leverage and recommend redundancy/load balancing as needed. Assistance for scenario 1, 2, or 3 for EAG.

### Cloud Extender/MEG Setup



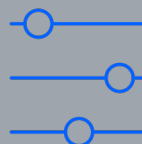
Provides expertise and guidance in setting up and configuring any combination of the Cloud Extender and Mobile Enterprise Gateway. The IBM consultant will discuss client needs and propose the setup to meet both the requirements and scale. The consultant will then schedule sessions to walk through the setup of the Cloud Extender(s) and/or Mobile Enterprise Gateway(s).

### VPN Setup



Provides an IBM consultant to propose a setup that will meet the requirements and scale of the environment. The consultant will then schedule remote sessions to walk through the setup of the VPN and validate the solution.

### Custom Setup



Provides up to 2 hours for activities related to IBM MaaS360 product optimization and deployment.

Contact your MaaS360 account manager or email [sel@us.ibm.com](mailto:sel@us.ibm.com) today!