

IBM Mobility Success Services

Security Expert Labs

Adopt | Expand | Optimize

Keeping your company safe and your employees productive when using mobile endpoints—including smartphones, single-use devices, and laptops—is critical for the new work paradigm where your office can be anywhere. Acquiring a unified endpoint management (UEM) product is a great start, but a complete solution requires planning, deployment and adjustments along the way.

Through curated offerings and custom engagements, **IBM Mobility Success Services – Security Expert Labs** are designed to help you get the most out of your MaaS360 investment through every step of the UEM lifecycle.



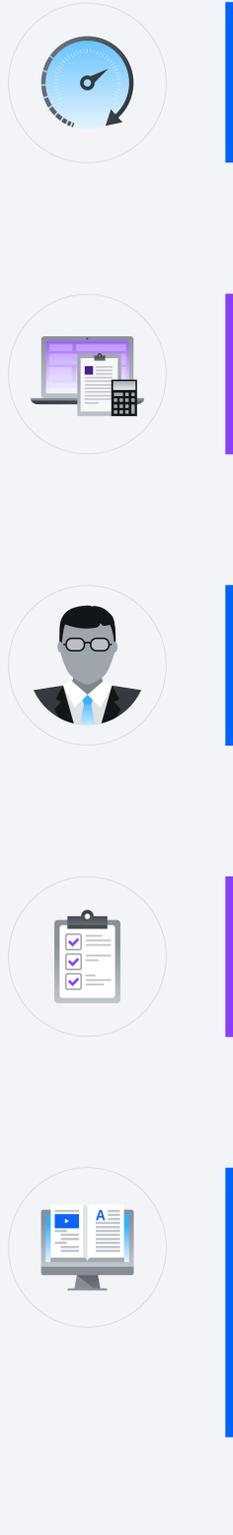
“

[Our MaaS360 consultant] is absolutely incredible to work with! ... Our situation had some particularly difficult aspects as well, and [they] did a great job of addressing those and making sure we have a clear roadmap for how to set up and configure everything for the future and to take full advantage of the MaaS360 suite of tools and options for our devices.”

— IBM Security MaaS360 customer in the entertainment industry*

Security Experts Labs

You want to be sure to have a solid team to keep your operations running fast and ready for change. Our goal is to help you accelerate employee productivity and prepare you to repel today’s most pressing cyberthreats. Our professional services staff has helped clients from all geographies, with deployments ranging from fifty devices to tens of thousands, across every industry that relies on mobile devices. As a key part of your team, Security Expert Labs delivers technical skills, creative problem solving and strategic guidance to help fuel your UEM implementation.



Quick Start

Designed to provide assistance with use case planning, implementation, and initial deployment to help get you up and running fast.

Training

Training and workshops designed to train your help desk staff, IT operations and administrative teams for long-term success and efficiency.

Consultant on Demand

With a Consultant on Demand, you pair up with a MaaS360 specialist to optimize your implementation and help you meet operational, security and business goals.

Health Checks

In-depth Health Checks assess your current UEM state, create a scorecard and deliver custom recommendations for future improvements and planning.

Continuous Learning

IBM Security provides a variety of self-paced learning and peer networking resources:

- [Security Learning Academy](#)
- [MaaS360 Knowledge Center](#)
- [MaaS360 Community](#)
- [Security Intelligence](#)

Our seasoned IBM Mobility Success Services staff works with you to build a custom engagement strategy—one that focuses on the most critical capabilities for making your mobile device and unified endpoint management successful. With our proven UEM framework and hands-on assistance, we can help you quickly reach your milestones.



	<h3>Adopt</h3> <p>Best practices to help you build a UEM foundation and plan for growth of your mobile phone, tablet, kiosk, rugged and IOT inventory.</p>
	<h3>Expand</h3> <p>Enterprise-tested assets and integration patterns to help accelerate implementation and leverage existing investments.</p>
	<h3>Optimize</h3> <p>Optimized mobile threat defense, AI insights, and operational excellence help keep our corporate data and user privacy protected.</p>

And for smaller businesses, our flexible offerings and right-sized set-up services can scale according to your needs.

Want to learn more about our services?

[Contact us](#)

* The client examples cited are presented for illustrative purposes only. Actual performance results may vary depending on specific configurations and operating conditions.